

Advertisement based upon “Act on Specified Commercial Transactions”

Name of the Service:

TMate

URL:

<https://tmate.jp>

Business Operator:

TMate. Inc.

Operation Director:

Representative Director Hachiro Kamizono

Address of Business Operator:

1077-2, MiyanoJoyachi, Satsuma-Cho, Satsuma-Gun, Kagoshima-Ken, Japan

Contact Details and Method:

E-mail Address: [info@kz-sv.com](mailto:info@kz-sv.com)

Phone Number: 0996-52-3511

FOR INQUIRIES, PLEASE USE [THIS FORM](#) OR E-MAIL, AND DO NOT USE TELEPHONE FOR INQUIRIES, ETC.

Type of Members and Contents of Services Available for Each Member:

TMate:

- To browse or search information about travel or sightseeing, or to use contents
- To provide or post information about travel or sightseeing
- To purchase Guide Service sold by TMate Master

TMate Master:

- To use all the services available for TMate above
- To sell Guide Services about travel or sightseeing

Method of Use:

- The Service is Web service for membership. Customer can use each service by registering as TMate or TMate Master.

In addition, when registering as "TMate", Customer needs to enter nickname, birth date, etc.

Also, when registering as "TMate Master", Customer also needs to enter name, address, etc. in addition to the above information.

Usage Fee:

- Service for Members is available free of charge. However, Internet connection fee, packet charge, etc. shall be borne by customer.

In addition, when purchasing the Guide Service that the TMate Master sells, the usage fee for the Guide Service shall be charged. The selling prices of the Guide Services are stated on each trip / tourist information pages.

Cost Other than the Selling Price of Guide Service

- Consumption Tax

Time and Method of Payment of Usage Fee, etc.:

Credit card transaction, immediate settlement

Time of providing of Service for Members and Guide Service:

- Service for Members: Customer can use immediately after member registration is completed.
- Guide Service: Regarding to the purchased Guide Service, the Company will disclose the usage page of the Guide Service to Customer from 10 minutes before implementation date of the Guide Service after confirming the completion of settlement.

Conditions to Use Guide Service:

Regarding to details of terms and conditions to use Guide Service, PLEASE SEE “[TERMS OF MEMBERSHIP OF TMATE](#)”.

Cancelation:

Customer can cancel the purchased Guide Service before the date of implementation of the Guide Service.

Operating Environment:

- Recommended Browsers:  
The newest browsers of Chrome and Edge  
Internet Explorer 11 or later
- Recommended OS (for TMate App)  
For I-pad, I-phone: iOS 11 or later (Planned)  
For Android: Android 7.0 or later